

How to Change Your CustomerSource Local Site Setting in My Profile

Microsoft Dynamics CustomerSource is a valuable connection to your relationship with Microsoft and an efficient way of accessing the information and resources you need any time, from anywhere. CustomerSource is available in 5 languages and 9 unique local sites, serving up technical support content, product updates, training, news and events, and more—relevant to you, wherever you are in the world.

What is a local CustomerSource site? What local sites are available, and in what languages?

A local site is defined as a discrete CustomerSource site for a particular country or region that allows relevant content to be targeted to local audiences and largely in the local language; the global CustomerSource site contains content applicable to a global audience or country/region without a supported local CustomerSource site at this time, with content available in English or a local language. CustomerSource provides access to the same core features, regardless of local site setting.

What languages and local (regional or country) sites are available in CustomerSource?

The regional/country sites and languages are:

- Australia and New Zealand – English
- Denmark – Danish
- France – France
- Germany – German
- Global – English
- Latin America – Spanish
- North America – English
- Spain – Spanish
- United Kingdom – English

Customer from countries without a dedicated site can go to the Global site to look for content that is relevant to their country. Although the navigation of the Global site will remain in English the content displayed will have a mix of English and non-English content. Both search and catalog pages can be filtered by language to make the user experience more personalized.

How do I change my local site?

Customers are automatically mapped to CustomerSource North America at which they can choose a product line and toggle between local sites. To toggle between sites scroll down to the

CustomerSource footer and click on the local switcher. The North America local switcher is pictured below.



Please note that when you change your Local Site preference, you are not only changing the language in which your content is displayed, but also the country setting, and this allows you to see content for other countries. Country-specific content is intended for customers located in the designated country only; if your Dynamics software is not registered in the country you are viewing, you may or may not be eligible for the offerings and promotions on the pages you view.

If you are having trouble changing your profile settings, please contact itmbssup@microsoft.com.