

# CPE Form

## Certificate of Completion

To be submitted to your state CPA society for CPE credits

# CONVERGENCE2006

MARCH 25-28 | DALLAS, TX

This is to confirm that \_\_\_\_\_ attended  
Convergence, the Microsoft Solutions Conference for Customers, held March 25-28, 2006

Name of Attendee: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
email: \_\_\_\_\_ Phone: \_\_\_\_\_

A brief outline of the course is listed below.  
**Field of Study:** Accounting/Auditing  
Up to 25 CPE Credits are recommended for this course.

### Instructions

- Circle sessions attended
  - Calculate totals for each day. Saturday Total \_\_\_\_\_ Sunday Total \_\_\_\_\_ Monday Total \_\_\_\_\_ Tuesday Total \_\_\_\_\_
  - Take total minutes and divide by 50 (round down to the closest hour) .
- Total CPE Credits earned at Convergence 2006**
- Complete next section below.

Circle the appropriate evaluation rating	Excellent	Very Good	Average	Fair	Poor
1. Were the stated learning objectives met?.....	5	4	3	2	1
2. If applicable, were prerequisite requirements appropriate?.....	5	4	3	2	1
3. Were program materials accurate?.....	5	4	3	2	1
4. Were materials relevant and contributed to the achievement of learning objectives?.....	5	4	3	2	1
5. Was time allotted to the learning activity appropriate?.....	5	4	3	2	1
6. If applicable, were the individual instructors effective?.....	5	4	3	2	1
7. Were the facilities and/or technological equipment appropriate?.....	5	4	3	2	1
8. Were the handout and/or advance preparation materials satisfactory?.....	5	4	3	2	1
9. Were the audio and visual materials effective?.....	5	4	3	2	1

### Saturday, March 25

<b>11:00am – 12:30pm Industry Expert Insights</b>	
Key Competitive Differentiators for Wholesaler Distributors:	
How to Leverage the New Landscape.....	90 min.
Lean Manufacturing.....	90 min.
Challenges to the Professional Services Firm.....	90 min.
Government Financial Administration Policies, Trends & Outlook.....	90 min.
<b>2:00pm – 3:00pm Industry Product Sessions</b>	
Industrial Equipment Manufacturing for Microsoft Dynamics AX.....	60 min.
Process Industries for Microsoft Dynamics AX.....	60 min.
Field Services for Microsoft Dynamics AX.....	60 min.
Microsoft Dynamics GP for Manufacturing, Wholesale, Distribution.....	60 min.
Microsoft Dynamics GP for Business Services and Healthcare.....	60 min.
Microsoft Dynamics CRM 3.0: An Adoptable Platform for Financial Services Companies.....	60 min.
Improving Your Food & Beverage Business with Microsoft Dynamics NAV.....	60 min.
Improving Your Industrial Distribution Business with Microsoft Dynamics NAV.....	60 min.
Best Practices for Project-Driven Organizations with Microsoft Dynamics SL.....	60 min.
Best Practices for Distribution with Microsoft Dynamics SL.....	60 min.
Managing Financial and Human Resources for K-12 Education in Public Sector.....	60 min.
<b>3:30pm – 4:30pm Industry Product Sessions</b>	
Retail Chain Management for Microsoft Dynamics AX.....	60 min.
Supply Chain Execution for Microsoft Dynamics AX.....	60 min.
Professional Services for Microsoft Dynamics AX.....	60 min.
Microsoft Dynamics GP for Manufacturing, Wholesale, Distribution.....	60 min.
Proactively Manage Your Constituent Relationships (Members, Donors, Citizens).....	60 min.
Microsoft Dynamics GP for Business Services and Healthcare.....	60 min.
The Competitive Edge for Manufacturing Companies: Microsoft Dynamics CRM 3.0.....	60 min.
Improving Your Industrial Manufacturing Business with Microsoft Dynamics NAV.....	60 min.
Meeting Compliance Needs and Improving Forecasting for CPG Businesses with Microsoft Dynamics NAV.....	60 min.
Best Practices for Construction with Microsoft Dynamics SL.....	60 min.
Connecting the Retail Technology Dots.....	60 min.
Budgeting, Forecasting & Position Control for Public Sector.....	60 min.

Saturday Total \_\_\_\_\_

### Sunday, March 26

<b>8:00am – 9:30am Keynote: Jeff Raikes</b> .....	90 min.
<b>10:00am – 11:30am General Sessions</b>	
Microsoft Dynamics AX.....	90 min.
"We All Win with Microsoft Dynamics CRM 3.0!".....	90 min.
Microsoft Dynamics GP: Bringing Together Your People and Technology to Build Business Success.....	90 min.
Microsoft Dynamics NAV.....	90 min.
Empower Your Business with Microsoft Dynamics SL 6.5.....	90 min.
<b>1:00pm – 2:30pm General Sessions</b>	
"We All Win with Microsoft Dynamics CRM 3.0!".....	90 min.
Your Solution + Your Enhancement Plan = Best Upgrade Value.....	90 min.
Microsoft FRx – Efficiency, Integration, and Analysis.....	90 min.
The New World of Work.....	90 min.
What's New in Microsoft SQL Server 2005?.....	90 min.
<b>3:00pm – 4:30pm Concurrent Sessions</b>	
Managing the Sales Process with Microsoft Dynamics AX CRM.....	90 min.
Microsoft Dynamics AX: Ad-hoc Reporting and Analysis.....	90 min.
Business Connector: Harnessing the Power of the .NET Framework for Developing Solutions That Integrate with Microsoft Dynamics AX.....	90 min.
Microsoft Dynamics CRM 3.0: Maximizing Your Profits through More Powerful Sales and Marketing Campaigns.....	90 min.
How Small Businesses Win BIG with Microsoft Dynamics CRM 3.0.....	90 min.
Performance & Scalability: Optimizing Your Microsoft Dynamics CRM 3.0 Deployment.....	90 min.
90 Service Tips in 90 Minutes.....	90 min.
Microsoft FRx – Introduction and Fundamentals.....	90 min.
Connect and Collaborate with Business Portal: Overview and What's New.....	90 min.
Updating to Microsoft Dynamics GP 9.0.....	90 min.
Driving Service Efficiency with Microsoft Dynamics GP Service Management.....	90 min.
Personalizing Your Microsoft Dynamics GP System.....	90 min.
Using eConnect and the Dynamics GP 9.0 Developer Toolkit to Integrate Your Solutions.....	90 min.
What Can Mobile Solutions Do for Your Business?.....	90 min.

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## Sunday, March 26 Cont.

### 3:00pm – 4:30pm Concurrent Sessions Cont.

Microsoft Dynamics NAV CRM .....	90 min.
Microsoft Dynamics NAV – US Specific! How to Accurately Setup Your Inventory .....	90 min.
Get the Most Out of Microsoft Office Access .....	90 min.
BIO Bootcamp: Introduction to the New Business Intelligence Optimization Product for Microsoft Dynamics SL .....	90 min.
Building Your SQL Reporting Services Report .....	90 min.

Sunday Total \_\_\_\_\_

## Monday, March 27

### 8:30am – 10:00am Keynote: Bill Gates .....

### 10:30am – 12:00pm Concurrent Sessions

Microsoft Dynamics AX Performance and Scalability .....	90 min.
Performing Financial Controlling with Microsoft Dynamics AX .....	90 min.
Microsoft Dynamics AX MorphX Developer Updates .....	90 min.
Microsoft Dynamics CRM 3.0: Sales and Marketing Module Configuration .....	90 min.
Microsoft Dynamics CRM 3.0 Small Business Edition: Installation, Customization and Configuration .....	90 min.
CustomerSource – Designed for You and Your Success! .....	90 min.
Microsoft FRx – Report Design Tips and Tricks I .....	90 min.
Planning for your Business Portal Implementation and Deployment .....	90 min.
30 Ways to Integrate Microsoft Dynamics GP and Microsoft Office .....	90 min.
Improve Operational Efficiencies with Microsoft Dynamics GP Inventory .....	90 min.
Generating and Publishing Reports with the Crystal Reports Product Suite .....	90 min.
Microsoft Dynamics NAV and Microsoft Office Integration .....	90 min.
Microsoft Dynamics NAV Advanced Distribution .....	90 min.
Microsoft Excel Tips and Tricks .....	90 min.
Solutions for the Retail Vertical: Improving Store Profitability with Retail Management Systems and Dynamics .....	90 min.
What's New in Microsoft Dynamics SL 6.5 .....	90 min.
Optimize Your Investment in Microsoft Dynamics SL – Managing Revenue and Costs Using Project Management and Accounting .....	90 min.
Build Your Business Intelligence with SQL Analysis Services .....	90 min.

### 1:30pm – 3:00pm Concurrent Sessions

Industry Builder Initiative (IBI) Customer Panel .....	90 min.
Collaborating and Controlling Your Business Using Microsoft Dynamics AX Enterprise Portal, SharePoint and Alerts .....	90 min.
From Design to Delivery: Enabling the Manufacturing Process in a "One-off" Environment .....	90 min.
Manage your Workforce with Strategic Microsoft Dynamics AX Human Resources and Payroll Solutions .....	90 min.
Microsoft Dynamics CRM 3.0: Improving Customer Loyalty through Smarter Customer Service .....	90 min.
The Powerful Business Benefits of Extensibility: Microsoft Dynamics CRM 3.0 .....	90 min.
Key Training Tips that Help You Unlock the Full Potential of Your Solution .....	90 min.
Microsoft Forecaster – Introduction and Fundamentals .....	90 min.
Business Portal for Executives: Executive Dashboard, Key Performance Indicators, and Business Intelligence .....	90 min.
Automating Your Order Flow to Increase Customer Satisfaction .....	90 min.
Adapting and Extending Your Solutions With the Microsoft Dynamics GP 9.0 Developer Toolkit .....	90 min.
Securing your Microsoft Dynamics GP Environment .....	90 min.
Microsoft Dynamics NAV – Employee Portal .....	90 min.
Microsoft Dynamics NAV – Reporting and Analysis .....	90 min.
Automating Business Processes with InfoPath Forms .....	90 min.
Boosting Business Efficiency and Productivity with your Server Infrastructure .....	90 min.
Customizing Microsoft Business Portal 3.0 for Microsoft Dynamics SL to Meet the Needs of Your Organization .....	90 min.
Business Intelligence Reporting Customer Panel for Microsoft Dynamics SL .....	90 min.
Microsoft SQL Server Performance Tuning Tools .....	90 min.

### 3:30pm - 5:00pm Concurrent Sessions

Sales Order Planning in a Demand Driven Economy .....	90 min.
Managing Time & Material Projects and Fixed Price Projects with Microsoft Dynamics AX Project Accounting .....	90 min.
Microsoft Dynamics AX Customer Panel .....	90 min.
Microsoft Dynamics CRM 3.0: Customization & Configuration of the Customer Service Module .....	90 min.
Microsoft Dynamics CRM 3.0: Unlocking the Power of Extensibility .....	90 min.
Get the Most Benefit Out of Your Enhancement Program! (Applicable for NAV/AX) .....	90 min.
Microsoft Forecaster – Tips and Tricks .....	90 min.
Discover New Ways to Take Advantage of the Microsoft Dynamics GP Financial Series .....	90 min.
Extending the Reach to Customers, Salespeople and Remote Employees: Business Portal Extranet Deployment .....	90 min.

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## Monday, March 27 Cont.

### 3:30pm - 5:00pm Concurrent Sessions Cont.

Streamline Your Purchasing Process .....	90 min.
Optimizing your Microsoft Dynamics GP Integrations .....	90 min.
Competitive Supply Chain with Microsoft Dynamics NAV .....	90 min.
Microsoft Dynamics NAV – US specific! How to Setup Security .....	90 min.
Microsoft Visio Tips and Tricks .....	90 min.
Microsoft Office System Tips and Tricks .....	90 min.
Planning for Your Microsoft Business Portal 3.0 for Dynamics SL Implementation .....	90 min.
Microsoft Dynamics SL 6.5 Upgrade Customer Panel .....	90 min.
SQL Query Tuning .....	90 min.
Microsoft Financing: Providing the Total Solution Financing for Your Technology Need .....	90 min.

Monday Total \_\_\_\_\_

## Tuesday, March 28

### 8:00am – 9:30am Keynote: Doug Burgum .....

### 10:00am – 11:30am Concurrent Sessions

Real-time WMS Handling Using RFID .....	90 min.
Connect Your Business: Microsoft Dynamics AX Application Integration Framework .....	90 min.
How Does Microsoft Dynamics AX Support the Sarbanes- Oxley Compliance Process? .....	90 min.
Microsoft Dynamics CRM 3.0: Building and Implementing Efficient CRM Business Processes .....	90 min.
Microsoft Dynamics CRM 3.0: Building Powerful Reports CRM Customers – Dive Into the Details of Your Software Assurance Benefits .....	90 min.
Microsoft FRx – Report Design Tips and Tricks II .....	90 min.
Managing Your Talent with Microsoft Dynamics GP Human Resources and Payroll Applications .....	90 min.
Business Intelligence and Reporting – The Right Tool for the Job .....	90 min.
Microsoft Dynamics GP Manufacturing 9.0 Features Including Manufacturing Business Portal .....	90 min.
Microsoft Dynamics NAV Basic Manufacturing .....	90 min.
Microsoft Dynamics NAV – Meet the Experts .....	90 min.
Simplifying How Teams Work Together with Collaboration Tools and Application Templates in Windows SharePoint Services .....	90 min.
Extending Collaboration with the 2007 Microsoft Office System .....	90 min.
Free Software? Free Content? What We Can Learn From the Collaborative Communities and the Open Source Movement .....	90 min.
Planning your Upgrade to Microsoft Dynamics SL 6.5 .....	90 min.

### 1:00pm – 2:30pm Concurrent Sessions

Managing Your After Sales Service Business with Microsoft Dynamics AX Service Management .....	90 min.
MorphX: The Development Environment of Microsoft Dynamics AX .....	90 min.
Mobile Sales Assistant – A Customer Case Story (AX Integration) .....	90 min.
Financials Tips and Tricks – Microsoft Dynamics AX .....	90 min.
Microsoft Dynamics CRM 3.0: Tips 'n' Tricks for Smooth Implementation and Upgrade .....	90 min.
Microsoft Dynamics CRM 3.0: Explore the Full Value of "Choice" for Customers .....	90 min.
Get the Most Benefit Out of Your Enhancement and Support Plans .....	90 min.
Learn How the HRM Self Service Suite for Microsoft Business Portal Can Reduce Costs and Increase Employee Satisfaction .....	90 min.
Utilizing Microsoft Dynamics GP Project Accounting to Maximize the Profitability of Your Projects .....	90 min.
Understand How Microsoft Dynamics GP Can Help You Achieve Your Compliance Objectives .....	90 min.
Getting the Most from Your Microsoft Dynamics GP Manufacturing System – Standard versus Actual Costing .....	90 min.
Microsoft Dynamics NAV Advanced Manufacturing .....	90 min.
Business Intelligence and Analysis with the 2007 Microsoft® Office System .....	90 min.
Optimize Your Investment in Microsoft Dynamics SL – Financials .....	90 min.

### 3:00pm – 4:30pm Concurrent Sessions

A Detailed Look at Inventory Close and Costing within Microsoft Dynamics AX .....	90 min.
Microsoft FRx – Ask the Experts .....	90 min.
Explore the Additional Financial Analysis Opportunities Analytical Accounting within Microsoft Dynamics GP Can Provide Your Business .....	90 min.
Scaling Microsoft Dynamics GP in Large and Distributed Environments .....	90 min.
Going Beyond the Basics for Microsoft Dynamics GP Financials .....	90 min.
Better Together: Microsoft Dynamics GP 9.0 and Microsoft CRM 3.0 .....	90 min.
Extending the Value of Microsoft Dynamics .....	90 min.

Tuesday Total \_\_\_\_\_

Transfer daily totals to the "Instructions" section on the first page and complete form.